

## **Client Success Specialist (High-Performance Role | DeLand, FL)**

If you're the type of person who thrives under pressure and takes ownership of outcomes, this role is built for you.

We're looking for a high-performing Client Success Specialist to take full control of project execution—from quote to production—and ensure every job is delivered accurately and on time.

### **What You'll Own**

- End-to-end execution of client projects
- Direct communication with clients and internal production teams
- Turning complex client requirements into flawless execution plans
- Managing multiple fast-moving projects without missing details
- Preventing errors before they happen—not fixing them after

### **Who Thrives Here**

- You're extremely detail-oriented—errors bother you
- You move fast without sacrificing accuracy
- You can juggle multiple priorities and still stay organized
- You take full ownership, not just complete tasks
- You stay calm and solution-focused under pressure

### **What You Bring**

- 2+ years in client service, project coordination
- Strong systems/technical skills (Excel, Outlook, Word, CRM, MIS)
- Experience in printing, direct mail, or digital experience is a big plus

### **Compensation & Growth**

- \$50,000–\$65,000 base + \$1K–\$5K performance bonuses
- Monthly + quarterly incentives tied to accuracy and output
- Clear path for advancement

### **Benefits:**

- 401(k) available
- Health, Dental, Vision insurance
- Life Insurance
- Paid time off & Paid Holidays
- Employee Stock Ownership Plan (ESOP)

**Schedule:**

- Full Time
- Monday to Friday
- 8 Hour Shift

If you're looking for an easy, low-accountability role—this isn't it.

If you want to own your work, grow fast, and be part of a high-performing team, apply now.

**Work Location: In person**

Equal Opportunity Employer

**Drug Free Workplace**